Laramie County Community College Dental Hygiene Clinic

New Patient Information

Welcome to the LCCC Dental Hygiene Clinic. We are located in Room 113 of the **SCIENCE BUILDING (Behind the RAC Building)** on the northwest side of the Laramie County Community College. Our address is 1400 E. College Drive, Cheyenne, Wyoming 82007. For directions to our location on campus, please refer to the map on our website at <u>www.lccc.wy.edu/programs/dentalHygiene.</u> For information and or appointments for dental hygiene services in our clinic, please call (307) 778-1141.

Dental hygiene students under the direct supervision of faculty hygienists and dentists licensed in Wyoming provide dental hygiene services in our clinic. While it takes longer to complete treatment than in a private dental office (visits will last between 2 and 4 hours and may take 2-3 appointments), the fees at our clinic are substantially lower than in the private sector. After an initial screening appointment (free), patients with complex dental needs which are beyond the scope of our clinic will be referred to more advanced providers.

You will be given an appointment with a student as soon as possible. Depending on the treatment needed, you may require multiple appointments. If there is a particular student that you would like to see, we will do our best with scheduling to accommodate your request. Please be on time for your appointments as the time has been reserved for you. If unable to keep your appointment, please call us at least 24 hours in advance to reschedule. **Once a patient has cancelled three appointments within less than 24 hours' notice or failed an appointment two times, the patient will be dismissed from the LCCC Dental Hygiene Clinic.**

Your first appointment as a patient of record in our hygiene clinic will be to start your comprehensive oral examination. This will include a complete set of x-rays as necessary.

We will then discuss our findings and formulate a treatment plan to improve your periodontal (supporting hard and soft oral tissues) health to reduce further decline and implement preventative care. Please ask questions if you need any information or clarification of our clinic policies, procedures, treatment modalities and goals. If you have current x-rays, dental charting, and patient information from your dentist (less than one year old), please bring a copy to your first visit or have them sent to the dental hygiene clinic by email at: <u>dental@lccc.wy.edu.</u>

Treatment in the dental hygiene clinic must be paid in full at the time of service. Future appointments cannot be made if there is an outstanding balance. We accept cash and checks. We do not accept or submit any insurance. You may request a printed statement of services completed to submit a claim to your insurance company.

Thank you for giving us the opportunity to serve you. We look forward to working with you.