

10 Year Limited Warranty

LUX dynamics warrants the materials, workmanship, functions and finished appearance of the entire fixture body for a period of 10 years from the date of shipment. If within ten (10) years from the date of shipment, the fixture body fails due to a defect in material or workmanship, LUX dynamics will repair if possible or replace it free of charge.

Fluorescent/LED ballasts/drivers which become defective within the ballast/driver manufacturer's warranty of 5-years may be exchanged for new ballasts/drivers at the ballast/driver manufacturer's service center, the electrical wholesaler or LUX Dynamics.

Damage caused by electrical malfunction, lamp/board failure or conditions out of manufacturers' reasonable control such as: (a) damage caused by accident, abuse, in handling, dropping; (b) acts of God; (c) units which have been subject to unauthorized repair, opened, taken apart or otherwise modified; (d) units not used in accordance with directions; (e) damages exceeding the cost of the product; (f) depreciated or loss of charge time; shall not be covered by this guarantee.

Warranty service is available by mailing postage prepaid to the authorized service facility provided. Warranty does not cover the cost of postage to send the product in for service. Purchaser is responsible for safely sending the product to repair facility. Please be sure to wrap the product securely when mailing to avoid shipping damage. A valid copy of original invoice and Return Merchandise Authorization are required for all warranty services.

Return Material Authorizations can be obtained by contacting LUX dynamics at customerservice@luxdynamics.com or by calling Customer Service at (775) 200.0707