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## Laramie County Community College ITS Support Desk

### What can we help you with?

Welcome to the Laramie County Community College ITS Support Desk. Please submit your request or problem here, or you may contact the ITS Support Desk at 307-778-4357. If you are a *student submitting a call please use the category student*. If you are calling from your home please use the department Off Campus. If you are on campus please use the department to identify the building where the issue is. If information is incorrect or incomplete your repair maybe delayed while we contact you to get all of the correct information Please feel free to call us at 307-778-4357 or e-mail us at [itstech@lccc.wy.edu](mailto:itstech@lccc.wy.edu) with any questions. The ITS Support Desk is located along with the Student Computer Center in FA 171. For our hours please click [here](#).

### Popular Services

- [LCCC Employee Separation ITS Form](#)
- [Residence Hall Wireless Connectivity Issues](#)
- [LCCC New Employee Request ITS Form](#)
- [Mobile Lab Request](#)
- [ITS Office Move Form](#)
- [LCCC Account Credentials Name Change](#)
- [Technology Order Request](#)
- [Audio Visual Request](#)

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### Useful Articles

- [How to Download and Install Microsoft Office 365 on Your Computer](#)
- [To Obtain a Transcript:](#)
- [One Drive Syncing](#)
- [Zoom Help](#)
- [General Help with Microsoft Office 365](#)
- [Sending a digital fax at LCCC](#)
- [Using Outlook to schedule a ZOOM meeting](#)
- [YUJA Help](#)

- [Proctorio Help](#)
  - [Basic Instructions for Using LCCC Desk phones](#)
  - [Change your voice mail password](#)
  - [START OR JOIN A PHONE CONFERENCE](#)
  - [Basic Instructions for Using Voice Mail](#)
  - [ITS Support Desk Hours](#)
  - [Canvas Help](#)
  - [LCCC Account Password Management](#)
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My Requests

- Active Requests
  - **Resolved** [#3719 LCCC Employee Separation ITS Form](#)
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Assigned to Account Management

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