



Key Performance Indicators

Laramie County Community College is committed to continuous improvement and the evaluation of institutional performance. This commitment is reflected through an assortment of activities and processes emanating from the college's mission, vision and strategic plan.

As LCCC strives to be performance-based in the allocation of human and fiscal resources, the college has established a set of measures to guide its processes and serve as starting points for conversations. These measures, known as Key Performance Indicators (KPIs), support LCCC's everyday operations and assist with continuous improvement in fulfilling the college's mission. The first five indicators (KPIs A-E) are comprised of measures of overall outcomes of the institution and are referred to as Effectiveness Indicators. The last four indicators (KPIs F-I) measure the processes and environment of the institution to ascertain how efficiently the organization is operating. These are referred to as Efficiency Indicators. Collectively, these two sets of indicators allow the college to evaluate its performance in reaching the college's intended ends, while also ensuring it has appropriate means to those ends.

LCCC's Key Performance Indicators

- A. Student Participation & Achievement
- B. Academic Preparation
- C. Transfer Preparation
- D. Workforce Development
- E. Community Development
- F. Instructional Productivity
- G. Fiscal Stewardship
- H. College Affordability
- I. Campus Climate

Annual KPI Report Card

Each indicator has multiple performance measures. Every year (beginning with 2012-2013), the results of these measures are analyzed and assigned grades, which are averaged to determine the grade for each indicator and an overall grade for the college's annual performance.



LCCC Key Performance Indicators Annual Report Card

	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18
Overall Grade:	C	C	B	B	B	C
Key Effectiveness Indicators						
A. Student Participation and Achievement	C	C	C	C	B	B
B. Academic Preparation	C	C	C	B	B	C
C. Transfer Preparation	B	B	B	C	C	C
D. Workforce Development	B	B	B	B	C	C
E. Community Development	B	B	B	C	B	B
Key Efficiency Indicators						
F. Instructional Productivity	B	B	B	B	B	B
G. Fiscal Stewardship	D	C	B	B	B	D
H. College Affordability	B	C	B	C	B	B
I. Campus Climate	B	C	C	C	B	B

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For more information on how grades are determined, see the [KPI Handbook](#).

[Enrollment Reports](#)[Graduates & Graduation Rates](#)[Key Performance Indicators](#)

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