

Table 4R2-1: Mean Employee Satisfaction on Selected Items from the Ruffalo Noel-Levitz College Employee Satisfaction Survey (1 = not at all satisfied, 5 = very satisfied)

| Survey Item | 2014 (n=170) | 2016 (n=265) | 2017 (n=218) | Percent Increase |
|--|-----------------|-----------------|-----------------|------------------|
| The goals and objectives of this institution are consistent with its mission and values. | 3.03 | 3.15 | 3.39 | +11.9 % |
| This institution involves its employees in planning for the future. | 2.42 | 2.68 | 2.91 | +20.2 % |
| This institution plans carefully. | 2.47 | 2.67 | 2.78 | +12.6 % |