

Table 4R1-3: Mean Employee Satisfaction Results Benchmarks from the Ruffalo Noel-Levitz CESS

Survey Items	2014 (n=11,853)	2016 (n=12,703)	2017 (n=15,745)	Percent Increase
The mission, purpose, and values of this institution are well understood by most employees.	3.53	3.53	3.52	0 %
Most employees are generally supportive of the mission, purpose, and values of this institution.	3.59	3.61	3.60	0 %
The goals and objectives of this institution are consistent with its mission and values.	3.60	3.60	3.59	0 %