

Table 4R1-1: Mean Employee Satisfaction on Selected Items from the Ruffalo Noel-Levitz CESS

Survey Item	2010 (n=303)	2014 (n=170)	2016 (n=265)	2017 (n=218)	Percent Increase
The mission, purpose, and values of this institution are well understood by most employees.	2.99	3.06	3.19	3.46	+ 16%
Most employees are generally supportive of the mission, purpose, and values of this institution.	3.08	3.11	3.30	3.40	+ 10%
The goals and objectives of this institution are consistent with its mission and values.	3.05	3.03	3.15	3.39	+ 11%