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OFFICE OF THE PRESIDENT  
Dr. Joe Schaffer

## MEMORANDUM

TO: Student Government Association, Phi Theta Kappa

FROM: Dr. Joe Schaffer, President

CC: President's Cabinet

DATE: March 8, 2017

RE: Response to March 3, 2017, Student Forum

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My sincere appreciation goes out to both the LCCC Student Government Association and the Alpha Omega Zeta Chapter of Phi Theta Kappa for your combined efforts in putting together the second annual student forum last week. I always relish in seeing the students step into roles of leadership and exercise their voice for things they are invested in and passionate about.

Like last year, this year's forum provided us with some valuable feedback for how we can improve the student experience here at LCCC. Many of the divisions and departments on campus have already taken what they learned from the forum and are working to address concerns and celebrate successes.

As promised though, I am following up with some specific takeaways we had from the forum and even a bit of an update on what we'll be doing. In general, four major themes arose from the forum:

1. Establish a Veteran's Center and support services for student veterans.
2. Address key technology issues: fix WIFI in residence halls, implement a single, lone email address for students, and establish better communication methods (texts, app, etc.).
3. Improve food services and provide alternative food sources (e.g., vending machines) on campus.
4. Refurbish vacated space (e.g., Crossroads Building) for student engagement, study, and interaction.

We also identified four relatively easy fixes that can be addressed immediately.

1. Place female hygiene products in bathrooms across campus.
2. Place a second microwave in the Emporium or Student Lounge.
3. Add a vending machine(s) in the Health Sciences Building.
4. Add an ice machine in the Residence Hall(s)

I am happy to report that we are already addressing Nos. 1 and 2 above and should have those completed shortly. We believe No. 3 can also be completed in the very near future. As for the residence halls, I know that folks in the residence halls are working on No. 4, although there are some bigger areas of consideration that must be addressed to complete this request. I have also met with the appropriate parties who can address the WIFI issues in the residence halls, and progress is being made on that as well.

A few other issues were brought up that resonated with some similar issues from last year. Because we have heard these now two years in a row, we will also be looking into them. They include:

- Text book costs
- Online delivery of math courses (mostly concerning ALEKS)
- Opportunities for student engagement
- Student Veterans Center and support

Please let me know if there are items or areas identified during the forum that I am missing and should be addressed.

I look forward to updating you as things move along and we make progress on these areas. Thank you again for your leadership and the coordination of the 2017 Student Forum.